#### UNIVERSITY OF WISCONSIN SERVICE CENTER

# Affinity Group 3 May 19, 2015

The Service Center Mission is to provide "best in class" HRIS and customer service to support the effective management of the University of Wisconsin System's Human Capital at the highest value.

# Today's Agenda

UNIVERSITY OF WISCONSIN

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- Introduction
- Stale Checks
- LOA Checklist
- Short Work Break
- Annual ALRA Conversion
- TASC Training
- Institution Feedback & Updates
- Calendar Review
- Questions/Comments

#### **Stale Checks**



780 Regent Street, Suite 255 Madison, Wisconsin 53715 (608) 263-6973 Fax: (608) 262-5316 Email: kcoffey@uwsa.edu website: http://www.uwsa.edu/fadmin/

Name Address City, State Zip

May 4, 2015

UW System is in the process of reviewing any outstanding checks issued which are over five months old.

Below is a check that is outstanding:

Checknumber: \_\_\_\_

Amount: \_\_\_\_\_

Check Date : \_\_\_\_\_

Please verify this outstanding check, and based on your review, either deposit it (if less than six months old) or return to us as "VOID" within the next 30 days.

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Please indicate the action taken:

Deposited Check, as it was less than six months old

Never, received, please void and reissue by sending to this address:

Received, please void and do not reissue.

Reason;

Signature/Date: \_\_

Please send requests to:

UW System Administration Attn: Kayla Coffey 780 Regent Street Suite 255 Madison WI 53715 kcoffey@uwsa.edu 608-263-6973

### Leave of Absence Checklist

Employee Benefit Checklist (UWS-401) For Employees Going on an Unpaid Leave of Absence (LOA) www.wisconsin.edu/ohrwd/benefits/download/empcha/loa/loalist.pdf

- This is an Administrative Tool developed to be completed by Benefits Staff to assist with:
  - Counseling and decision making of the employee
  - Record of understanding between the employee and the UW Institution
  - Entering information into HRS
- If the employee chooses to lapse coverage, determine the paid through date and make note for HRS entry
  - They will have a special 30 enrollment upon return from leave to reenroll in the lapsed benefits

#### Short Work Break (SBK)

#### SBK Batch Processing

- The SBK Batch Process is scheduled to run on the evening of 05/27/2015 after all nightly HRS Batch processing has been completed.
- All active C-basis employees will be put on a Short Work Break.

### **Annual ALRA Conversion**

- Unclassified employees (academic staff, faculty and limited) with a 12-month appointment are eligible to bank unused vacation in an Annual Leave Reserve Account (ALRA). This is made available during their 11th fiscal year of employment. Note: The hours are placed in reserve at the <u>end</u> of that fiscal year. Unclassified vacation is allocated on a fiscal year basis. Unused vacation can be carried over into the following fiscal year, but must be used by the end of that fiscal year or it will be lost.
- The July Leave Report will indicate how many hours of unused vacation an employee is eligible to bank into ALRA. Eligible employees are allowed to bank any unused vacation as of June 30, 2015.

## **Annual ALRA Conversion**

- If the employee meets the eligibility requirements for ALRA:
  - They may transfer unused vacation hours into an ALRA account to use at a future date (banked hours do not expire).
  - They may accumulate hours in the ALRA from year to year without limit.
  - Employees will be offered the option to bank hours in July following the fiscal year in which the employee qualifies.
  - Banking Schedule (the amount of leave that can be banked is prorated if part-time):
    - Employee is allowed to bank up to 40 hours of vacation into ALRA per year at the beginning of their 11th fiscal year of employment.
    - Employee is allowed to bank up to 80 hours of vacation into ALRA per year at the beginning of their 26th fiscal year of employment.
    - The hours are placed in reserve at the <u>end</u> of that fiscal year (the hours designated for ALRA will be included in the August Leave Report).

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### **Annual ALRA Conversion**

 When banking hours to ALRA, the vacation hours used will first come from any remaining Vacation Carryover as of June 30, 2015. If the employee allocates more unused vacation to ALRA than currently in Vacation Carryover, the additional hours to be banked will come from the new Vacation Carryover balance as of July 1, 2015 (vacation earned in the current fiscal year).

# **TASC** Training

 Institution Benefit Coordinators will receive their login credentials to TASC Online the morning of May 19, 2015 (prior to the Affinity Group calls).
 Samantha Quinney will email a notification on May 18 so Benefits Coordinators can be watching for the login credentials the next morning.

## **TASC** Training

- <u>http://www.tasconline.com</u>
- Login to TASC account

TASC is a third party administrator providing innovative solutions that protect your bottom line and assure peace of mind



#### Account Login



# **TASC** Training

• To view your employees, click Manage FSA:



• You can search for an employee by TASC ID, by name, or by plan type. To search by name or TASC ID, put in their information into the "Search" bar:

MYTASC	HELP							
	TASC							
Search	00 Clear Searches							
Client Manag	lient Manager - 4607-6190-4348 - State of WI - E I F Univ of WI - POC							
<ul> <li>Client Ma</li> </ul>	nager							
ସ	GENERAL	MuComico						
Ð	Profile	wyService						
Ð	My User Profile	CENTER						
Ð	Manage User Accounts							
Ð	Invoices	<ul> <li>Message Panel</li> </ul>						
Ð	Invoices Prior to 11/01/2012	Subject						
Ð	<u>Client Cash Account</u>	No Entries						
Ð	Client Carrier Information							
Ð	MyService Center							
0	FLEXSYSTEM section 125 cafeteria plan							
Ð	Plan Management							
Ð	Payroll Verification Report (PVR)							
Ð	Point-Of-Claim Funding Report							
Ð	Enrollment Management							
Ð	Participant List							
Ð	Balances & Exposures							
Ð	Plan Contribution Payments							
Ð	Plan Finalization							

• Press "Go" or Enter button.

MYTASC	HELP	
	TASC	
Search	Go Clear Searches	
Client Manaş	per - 4607-6190-4348 - State of WI - ETF Univ of WI - POC	
Client Ma	inager	
e	GENERAL	MyService
	Profile My User Profile	CENTER
Ð	Manage User Accounts	
	Invoices	Message Panel
	Client Cash Account	Subject No Entries
Ð	Client Carrier Information	
	<u>MyService Center</u>	
0	FLEXSYSTEM Section 125 cafeteria plan	
Ð	<u>Plan Management</u>	
Ð	Payroll Verification Report (PVR)	
Ð	Point-Of-Claim Funding Report	
E E	Enrollment Management	
▶ ▶	Participant List	
▶ ▶	Balances & Exposures	
₽	Plan Contribution Payments	
	Plan Finalization	

• After searching, it will bring down a list of people who match the criteria entered:



 Click on participant you want, and it will provide options for additional things you can see for employee:



• Profile will show you the employee's address, username, email, and phone number. Profile page:

Participant Profile -	-9536 - SMITH, JOHN			
<ul> <li>Base Participant Informat</li> </ul>	ion			
TASC ID	-9536	_		
Usemame	Cold Sector	Change		
Employee ID	Of the other states and	-		
<ul> <li>Change Password</li> </ul>				
<ul> <li>Contact Information</li> </ul>		_		
Last Name	SMITH	•	Address One	SHERE BEACTER
First Name	JOHN	•	Address Two	
Middle Name		-	City	
Email Address	jsmith@wisc.edu	]	State	WI
Home Number			Zipcode	
Business Number	Ext			
Fax Number				
Mobile Number	8478479			

 To get out of the profile, but to stay on the employee, press the "Participant Manager" button in top right corner.

Participant Profile -	L9536 - SMITH, JOHN	Back To >>	Participant Manager
<ul> <li>Base Participant Information</li> </ul>	ion		$\bigcirc$
TASC ID	9536		
Username	Change		
Employee ID	PLCH I		

 Now you can go into their Account Management to see annual election amount, contributions-to-date, and reimbursements.



 To know what plan they are under, it shows at the top if they are FSA Bi-Weekly, FSA Monthly, FSA 9-pay; or LPFSA Bi-Weekly, LPFSA Monthly, LPFSA 9-pay.

FI	Flex System Account Management -						
Č	▼ Flex System Account Management FSA (Bi-Weekly) State of WI - ETF Univ of WI - POC 01/01/2015 - 12/31/2015 P(26), Active ▼						
	Account Summary	Reimbursements	Contributions	Special Transa	ctions	Terminate	
	Runout Period Begins following the las	st day of the Plan Year.	During this time you	u may submit eligibl	e expens	es with dates of	f service th
	Eligibility: 01-01-2015 - 1 Runout Period End: 03-3	2-31-2015 80-2016					
	Available Funds	52.35					
	Annual Election	500.00	History				
	Carryover	0.00					
	Total Contributions	173.07					
	Total Reimbursements	447.65					

• You can see what reimbursements were paid, pending, or denied:

ex System Account Management -		Back To >> <u>Participant Mana</u>
Flex System Account Management         SA (Bi-Weekly) State of WI - ETF Univ of WI - POC, 01/01/2015 - 12/31/2015, P(26), Active          Account Summary         Reimbursement         Contributions         Special Transactions         Terminate		
Listed below are disbursements for RFRs.		
Date	Amount	Details
2015-03-28	\$196.44 Details	Claim Card
2015-03-28	\$27.88 Details	Claim Card
2015-04-06	\$25.01 Details	MyCash
2015-04-08	\$50.10 Details	MyCash
		Total Reimbursements \$209.4

- You can see what day and how much was submitted for reimbursement:
- Veriflex Status. If it says "Receipts Required" it means that substantiation is required. Even if the TASC card is used it may still require substantiation to be submitted. If it's not submitted, it will result in "unsubstantiated claims" at the end of the year. If the employee is submitting a claim (paid out of pocket, now seeking reimbursement) and it says, "Receipts Required," then the claim will not be processed until substantiation is submitted.

Submitted RFRs Listed are RFRs submitted to TASC	Submitted RFRs Listed are RFRs submitted to TASC.						
Filter by Benefit	Filter by Benefit						
Submitted	RequestId	Requested Amt.	Benefit	VeriFlex Status	Paid Status		
2015-03-29	04728281501 Det	ils \$196.44	Medical (Out-of-Pocket) Expenses	Verified	Paid		
2015-03-29	04728281601 Det	ils \$27.88	Medical (Out-of-Pocket) Expenses	Verified	Paid		
2015-04-04	04753687401 Det	ils \$6.00	Medical (Out-of-Pocket) Expenses	Verified	Paid		
2015-04-04	04753687501 Det	ils \$2.52	Medical (Out-of-Pocket) Expenses	Verified	Paid		
2015-04-04	04753687601 Det	ils \$16.49	Medical (Out-of-Pocket) Expenses	Verified	Paid		
2015-04-04	04753687701 Det	ils \$50.10	Medical (Out-of-Pocket) Expenses	Verified	Paid		

# • You can view contributions and see if funds have posted for pay date.

Flex System Account Management -						
Flex System Account Management         FSA (Bi-Weekly) State of WI - ETF Univ of WI - POC, 01/01/2015 - 12/31/2015, P(26), Active ▼         Account Summary       Reimbursements         Contributions       Special Transactions         Terminate						
Filter by Benefit  Filter by Payroll Date						
Payroll Date	Benefit	Participant Contribution	Posted			
2015-01-08 Medical (Out-of-Pocket) Expenses \$19.23 Yer						
2015-01-22	Medical (Out-of-Pocket) Expenses	\$19.2	3 Yes <u>Vi</u>			
2015-02-05	Medical (Out-of-Pocket) Expenses	\$19.2	3 Yes <u>Vi</u>			

 This is where you can review Reimbursements via My Cash/Claim Card. "Claim Card" means employee used their TASC Debit Card. "MyCash" means employee used their own funds and were reimbursed. You can see what day and how much got reimbursed.

Flex System Account Management -						
Flex System Account Management         FSA (Bi-Weekly) State of WI - ETF Univ of WI - POC, 01/01/2015 - 12/31/2015, P(26), Active ▼         Account Summary       Reimbursements       Contributions       Special Transactions       Terminate						
Reimbursement Disbursements Listed below are disbursements for RFRs.						
Date	Amount	Details				
2015-03-28	\$196.44 Detail	Claim Card				
2015-03-28	\$27.88 <u>Details</u>	Claim Card				
2015-04-06	\$25.01 Detail	MyCash				
2015-04-08	\$50.10 Details	MyCash				
2015-04-21	\$3.95 Details	2 Claim Card				
2015-04-30	\$12.99 Details	Claim Card				
2015-04-30	\$12.99 Details	Claim Card				
2015-05-03	\$100.80 <u>Details</u>	¿ Claim Card				
2015-05-04	\$17.49 Details	¿ Claim Card				

# FAQ

- How do I know if someone's account is terminated?
  - a. If someone's account is terminated, a yellow box will be on top when you click to view that person's account. For example:



- Why am I seeing two accounts for someone?
  - a. You are seeing two or more accounts because the person changed payroll frequencies (i.e. biweekly, monthly, 9-pay, or LPFSA). Only 1 account is active and it is the one with their current plan type and payroll frequency; the others are terminated.
  - b. OR during the Takeover between WageWorks & TASC, TASC couldn't match up a person with their WageWorks account, so TASC created new account. Employees potentially could have a separate account for 2014 and 2015.
  - c. Screenshot of multiple accounts:



#### • How do I see if they had 2014 plan?

Search for employee, click on employee, click
 Account Management, then select from the drop
 down the year you want to look at. Screenshot
 below:

FI	Flex System Account Management -					
Ŧ	FlexSystem Account Managen	nent				
	FSA (Monthly) State of WI	- ETF Univ of WI	- POC, 01/01/2015 - 12/31	I/2015, P(12), Active	•	
	FSA (Monthly) State of WI	- ETF Univ of WI	- POC GP/RO 2014, 01/0	1/2014 - 12/31/2014, P <del>(2),</del> (	liosing	
	FSA (Monthly) State of WI	- ETF Univ of WI	- POC, 01/01/2015 - 12/31	1/2015, P(12), Active 🔫	h	_
	Runout Period Begins following the last day o	f the Plan Year. During	this time you may submit eligible	expenses with dates of service th	at occurred during the	Plan Year
	Medical (Out-of-Pocket) Expense Eligibility: 01-01-2015 - 12-31-20 Runout Period End: 03-30-2016	ies 15		Dependent Care Expenses Eligibility: 01-01-2015 - 12-31-20 Runout Period End: 03-30-2016	15	
	Available Funds	600.00	-	Available Funds	1333.32	-
	Annual Election	600.00	History	Annual Election	4000.00	History
	Carryover	0.00	-	Total Contributions	1333.32	-
	Total Contributions	200.00		Total Reimbursements	0.00	
	Total Reimbursements	0.00				

# FAQ (continued)

- Employee had a qualifying event to change election amount, but the employee's annual election amount is incorrect in TASC, how do I fix it?
  - a. You will need to contact UWSC and we will work with TASC to fix.
- Employee would like to update their address, name, email, phone, etc., how can they do this?
  - a. Employee can login into their account and change this themselves. You can give them their username to help them out. If they don't remember their password to get in, they can reset it. The password reset will be sent to their email account on file with TASC. If there is no email on file with TASC, you can add it.

# FAQ (continued)

- How do I see employee's username?
  - a. Search for employee, click on employee, click on Profile. Screenshot of where username is:

Participant Profile -				
<ul> <li>Base Participant Information</li> </ul>	ation			
TASC ID	-8512			
Usemame	and an exception of	-		
Employee ID	Different -			

- Why haven't I gotten reimbursed yet?
  - a. If receipts are required, the claim will not be processed. The employee needs to check their "VeriFlex Status" to see if receipts are needed for substantiation. Employees might have funds sitting in MyCash. They can see it when they login.



# FAQ (continued)

 If money is in here, click on "MyCash". Transfer your MyCash money to your bank account.

MyCash			Manage My Card	\$ <b>0.</b> 00 available mylash		
Rece	nt Activity	Active Schedule Schedule MyCash Transf	fer		BAL *Please Note: Available b reflect most recent activi	ANCE* alance may not ty.
Recei	nt Activity 🕐					
Method	🔺 Date	Description		Card Number	Amount	View Details
血	5/6/2015	Transfer to Personal Account			-\$12.99	
a a	5/5/2015	CVS PHARMACY 07147 [Refund]			\$12.99	
血	4/8/2015	Transfer to Personal Account			-\$75.11	
	4/8/2015	Deposit: FlexSystem Reimbursement			\$50.1	Q
	4/6/2015	Deposit: FlexSystem Reimbursement			\$25.01	Q
1				Available Balan	ce: <b>\$0.00</b>	

# **TASC: Other Options on TASC Site**

#### • Login to TASC account





#### Account Login



### TASC: Other Options on TASC Site (cont.)

• click Manage FSA

	Innovative solutions that protect your bottom line and assure peace of mind				Quinney, Samantha	TASC ID:4007-8699-1025 LOG OUT 🕞	
		Invoices	Contact Manager	ment			
	Welcome to My			TASC	All of your benefits. All in one place.		
				Benefit Plan	Overview	Access	
	A Lates	st News	NWS niversary with is pois	FlexSystem (FSA	) Enrolled participants: 8986 Disbursements: \$16,342,811	.57 MANAGE FSA	
	TASC celebrates its record-breaking reve Read More >	s 40th anniversan enue and is pois.			What do you think of the	new MyTASC? TELL US	

Manage your
 User Profile

M	TASC	HELP			_	
		6	. TASC			
	Search				Go	Clear Searches
Cli	ent Mana	jer - 4607-6190-				
•	Client M	nager				
	E	GENERAL				
		Profile				
		My User Profile	$\sim$			
		Manage User	Accounts			
		Invoices				
	l Ē	Invoices Prior t	to 11/01/2012			
	i F	Client Cash Ac	count			
	Ē	Client Carrier In	nformation			
	Ð	MyService Cer	iter			
	Ø	FLEXSYST SECTION 125 C	EM AFETERIA PLAN			
	Ð	Plan Managen	nent			
	Ð	Payroll Verifica	tion Report (PVR)			
	Ð	Point-Of-Claim	Funding Report			
	Ð	Enrollment Ma	nagement			
	Ð	Participant List	t			
	Ð	Balances & Ex	posures			
	Ð	Plan Contribut	ion Payments			
	Ð	Plan Finalizatio	n			

### TASC: Other Options on TASC Site (cont.)

#### • You can add additional information

Account Settings

	MY PROFILE			
MY ACCOUNT				
Communication Access	First Name:	Samantha	* Email Address:	squinney@uwsa.edu
TASC ACCOUNT CONTACTS	Middle Name:		Address 1:	
	Last Name:	Quinney	* Address 2:	
	Home Number:		City:	
	Business Number:	608-890-4659 Ext:	State:	
	Fax Number:		Zip Code:	
	Mobile Number:			



# Warning!

• Communication Tab. Please AVOID checking these boxes highlighted below.

#### Account Settings



### TASC

# •Questions?

# 5B and 5M Payrolls Have Non-Standard Schedules

#### <u>2015BW05B:</u>

- 5/15/15 Paysheets created (overnight)
- 5/18/15 Payline request deadline 4:30 p.m.
- 5/18/15 Payline and retro load (overnight)
- 5/19/15 FICA deadline Noon
- 5/19/15 Absence event entry best practice due date 8:00 p.m.
- 5/20/15 Final calc/confirmation Noon

#### 2015UNC05:

- 5/21/15 Paysheets created (overnight)
- 5/22/15 Payline request deadline 4:30 p.m.
- 5/23/15 Payline and retro load (overnight)
- 5/24/15 FICA deadline Noon
- 5/25/15 Absence event entry best practice due date 8:00 p.m.
- 5/26/15 Final calc/confirmation Noon

Please also be aware that no payroll calculation jobs will be running the night of 5/25 (Memorial Day). Any payroll related changes made on the 25th will not be viewable on Review Paycheck or the Payroll Edit Report the morning of 5/26, but will be picked up in the 5M confirm that begins at noon on the 26th. Affinity Groups will monitor WiscITs over the Memorial Day Weekend.

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### **Institutional Updates & Feedback**

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- UW-Stout
- UW-Superior
- UW Colleges
- UW-Extension
- UW-Green Bay
- UW-Parkside
- UW-River Falls
- UW System Administration

#### **Calendar Review**

C Today	1		May 2015	May 2015		
Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	1 [5M] Pay Period Begin [4M] Pay Date	2 [5A] Pay Period End
3 [5A] 1st Batch Prelim Calc [5B] Pay Period Begin	4 [5A] 2nd Batch Prelim Calc	5 [5A] 3rd Batch Prelim Calc [5A] Payroll and Benefit Retro and Payline Load	6 [5A] 4th Batch Prelim Calc [5A] FICA Deadline	7 [5A] Confirmation Deadline (Eve) [5A] Final Calc	8	9
10	11	12	13	14 [5A] Pay Date	15 [5B] 1st Batch Prelim Calc	16 [5B] Pay Period End
17 [5C] Pay Period Begin [5B] 2nd Batch Prelim Calc	18 [5B] Payroll and Benefit Retro and Payline Load [5B] 3rd Batch Prelim Calc	19 [5B] FICA Deadline [5B] 4th Batch Prelim Calc	20 [5B] Final Calc [5B] Confirmation Deadline (Eve)	21 [5M] 1st Batch Prelim Calc	22 [5M] 2nd Batch Prelim Calc	23 [5M] Payroll and Benefit Retro and Payline Load [5M] 3rd Batch Prelim Calc
24 [5M] 4th Batch Prelim Calc [5M] FICA Deadline	25 Memorial Day	26 [5M] Confirmation Deadline (Eve) [5M] Final Calc	27	28 [5B] Pay Date	29	30 [5C] Pay Period End
31 [5M] Pay Period End [6A] Pay Period Begin [5C] 1st Batch Prelim Calc	1	2	3	4	5	6

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### Questions?



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