

Affinity Group 3 April 4, 2017

The University of Wisconsin Service Center will

- Serve...the people of the University of Wisconsin System
 - Collaborate...by being supportive and constructive
 - Act with Integrity...always and in all matters

Agenda

- TL: Pushed Back Time
- TL: Approving Payable Time Header vs Detail Level
- TL: No TL Security WED Report
- PY: Direct Deposit Inactivation
- BN: Update Dependent/Beneficiary
- BN: Summer Prepay Timeline
- April Calendar Review
- Questions/Institution Feedback
- Contact Us

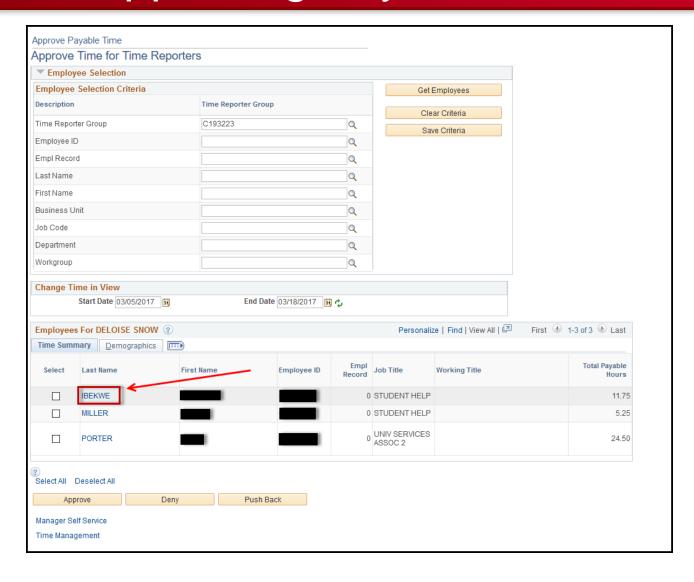


Pushed Back Time

- Payable Status Report updated in HRS to include Pushed Back and Denied Time.
 - Time and Labor > Reports > Payable Status
 - KB 17071 updated to include descriptions of these new changes
 - Report can be run Ad hoc
 - No longer sending the Pushed Back/Denied results for campus distribution
- New tip sheet on Readiness page "Push Back Cleanup"
 - Tips on using and processing "Pushed Back" time



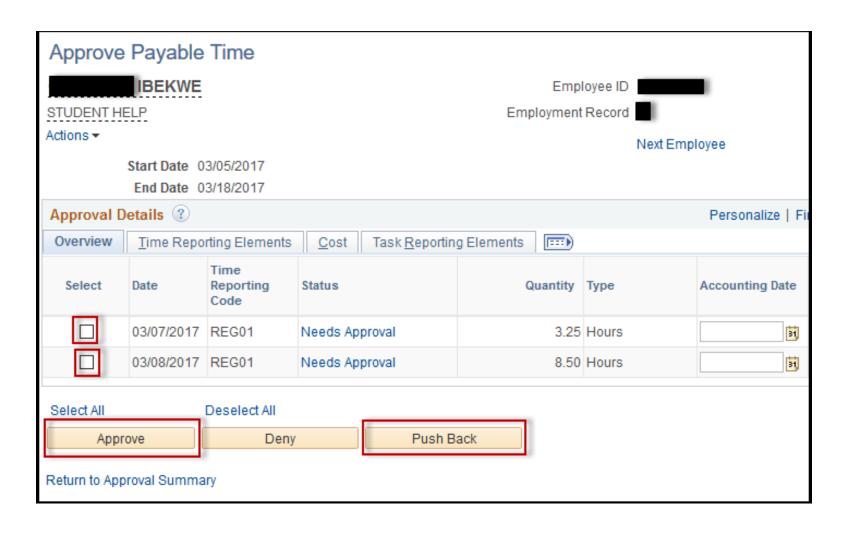
Approving Payable Time – Header Level



- When searching for Payable Time, we recommend approving or pushing back time at the Detail level as opposed to the Header level.
- To make individual adjustments, click on the employee's name to get to the Detail level.
- Taking action at the Header level approves/pushes back time for the entire pay period.



Approving Payable Time – Detail Level



- At the Detail level, time can be approved or pushed back for individual days.
- This is the recommended best practice to minimize errors and ensure that employees are paid in a timely manner
- If time is pushed back in error at either level, open a ticket with your AG.



No TL Security WED Report

- New WED report: UW_TL_NO_TL_SECURITY
 - Hourly employees who have never had a TL Security page created and have a compensation rate greater than \$0.00 per hour will appear in the results.
 - Create TL Security for these employees as soon as possible to ensure payable time is properly routed for approval.

- For more information on creating TL Security:
- KB 17043: Create and Maintain Time and Labor Security



Direct Deposit Inactivation

- Direct Deposit will be inactivated for employees who have not been paid in the past 15 months
 - Process runs following the confirmation of the monthly payroll
 - Cypress report sent to inbox
- Tip Sheet "<u>Direct Deposit Automatically Deactivates</u>" on Readiness page



Update Dependent/Beneficiary

Navigation: Benefits > Employee/Dependent Information > Update Dependent/Beneficiary

Problem Identified: UWSC Benefits has identified employees with data integrity issues due to incorrect removal of dependents. Dependents in HRS should <u>never</u> be deleted. The dependent information should be corrected or updated.

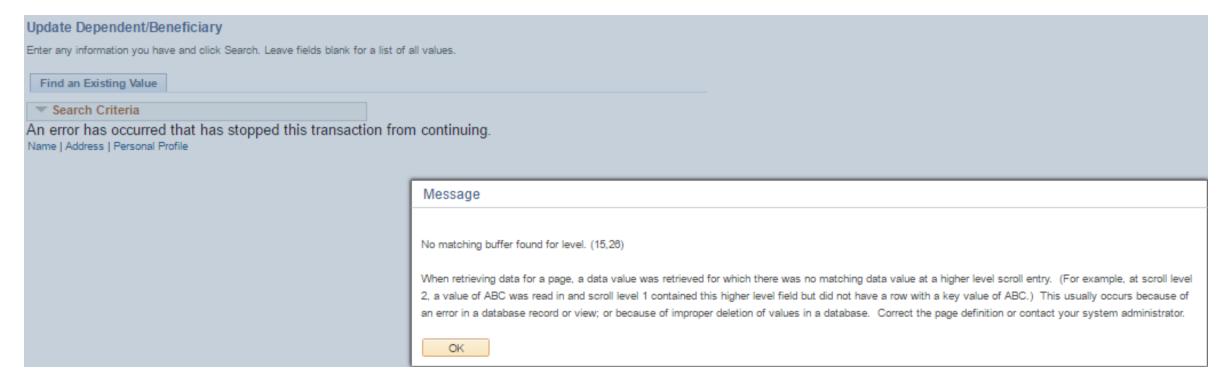
Why deleting Dependents causes problems:

- Deleting creates data integrity errors. UW Service Center cannot correct the error without software programmers.
- Deleting creates vendor enrollment discrepancies.
- Deleting creates internal enrollment audit discrepancies.



Update Dependent/Beneficiary

Example of Data Integrity Error:





Update Dependent/Beneficiary

What is the Benefits Team doing:

- We will be working to fix existing data issues.
- You may be contacted to assist with validating data.
- In the future, the *Benefits Campus Update* security role will be updated to allow correction access to dependents.

What Institutions should do if a problem has been identified:

- Do not delete dependents.
- At this time, work with your Affinity Group to address updating/correcting dependent data issues.



Summer Prepay Timeline

April Payroll Processes

- April 3 21, 2017
 - Run the Deduction Prepay Load Status Query: Not Processed Status
- April 24, 2017
 - Run Deduction Query and Validation, Review Deductions

Reference:

https://uwservice.wisconsin.edu/administration/prepay/



Questions



UNIVERSITY OF WISCONSIN SERVICE CENTER

Calendar Review – April 2017

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2 [4B] Pay Period Begin [4A] 1st Batch Prelim Calc	3 [4A] 2nd Batch Prelim Calc	4 [4A] 3rd Batch Prelim Calc [4A] Payroll and Benefit Retro and Payline Load	5 [4A] 4th Batch Prelim Calc [4A] FICA Deadline	6 [4A] Confirmation Deadline (Eve) [4A] Final Calc	7	8
9	10	11	12	13 [4A] Pay Date	14 [4B] 1st Batch Prelim Calc	15 [4B] Pay Period End
16 [4B] 2nd Batch Prelim Calc [4C] Pay Period	17 [4B] 3rd Batch Prelim Calc [4B] Payroll and	18 [4B] 4th Batch Prelim Calc [4B] FICA	19 [4B] Final Calc [4B] Confirmation Deadline (Eve)	20 [4M] 1st Batch Prelim Calc	21 [4M] 2nd Batch Prelim Calc	22 [4M] 3rd Batch Prelim Calc
Begin 23 [4M] Payroll and Benefit Retro and	Benefit Retro and Payline Load 24 [4M] 5th Batch Prelim Calc	Deadline 25 [4M] Final Calc [4M] Confirmation	26	27 [4B] Pay Date	28	29 [4C] Pay Period End
Payline Load [4M] 4th Batch Prelim Calc 30 [4C] 1st Batch	[4M] FICA Deadline	Deadline (Mor)	3	4	5	6
Prelim Calc [4M] Pay Period End [5A] Pay Period Begin						

Institution Feedback

- UW System Administration
- UW-Stout
- UW-Superior
- UW Colleges
- UW-Extension
- UW-Green Bay
- UW-Parkside
- UW-River Falls



Contact Us

Contact your Affinity Group via Telephone, Email, Web Forms our Chat

Visit our support page at https://kb.wisc.edu/hrs/page.php?id=17960

AG Support phone numbers

7:45 a.m. - 4:30 p.m 5 days a week (Mon-Fri)

AG1: (888) 298-0141 (toll free) or (608) 262-0600

AG2: (888) 298-0151(toll free) or (608) 262-0419

AG3: (888) 298-4159 (toll free) or (608) 262-6093

AG Support email addresses

7:45 a.m. - 4:30 p.m 5 days a week (Mon-Fri)

AG1: ag1@uwsa.edu

AG2: ag2@uwsa.edu

AG3: ag3@uwsa.edu

LiveChat & Webforms

7:45 a.m. - 4:30 p.m 5 days a week (Mon-Fri)

Click here to chat with a support agent

Use our web from to submit an incident

Support Request - Emails

- Please include in the subject line of your email the following:
 - EE Name Employee ID/Empl Rcd Description
 - Example:

 Email Subject: Buckingham U Badger 01234567
 Rcd 0 Benefits Inquiry Description