# SERVICE CENTER

#### Affinity Group 3 May 8, 2018

The University of Wisconsin Service Center will

- Serve...the people of the University of Wisconsin System
  - Collaborate...by being supportive and constructive
    - Act with Integrity...always and in all matters

# Agenda

- AM: Comp Time Carryover Payout Reminder FA/AS/LI End of Year Reminders Absence Event Date Range Entry Change
- BN: Updating Dependent/Beneficiary Page COBRA Letter Updates
- FN: Funding Updates
- TAM: Approver Phone Numbers Change
- HR: Verification of Employment (VOE)
- PY: Tax Reform Update Check Correction Notification Calendar Review
- PD: Upcoming Training
- AG: Time and Absence MSS Dashboard Follow Up
  Institutional Feedback

### Comp Time Carryover Payout Reminder

- Deadline to use CT Carryover was April 30
- Unused CT from 2017 must be paid on the May A payroll
- CT Payout is NOT automatic
- Comp Time Leave Balance Report can be used to determine carryover balance (<u>KB-45097</u>)
- Comp Time Payout Instructions can be found in <u>KB-17105</u>
- Policies related to Comp Time:
  - UPS policy: <u>https://www.wisconsin.edu/ohrwd/download/policies/ops/tc3.pdf</u>
  - HRD policy: <a href="https://kb.wisc.edu/ohr/policies/page.php?id=53322">https://kb.wisc.edu/ohr/policies/page.php?id=53322</a>



## FA/AS/LI End of Year Reminders

- Deadline for submission of Monthly Leave Reports is Fiscal Year End (June 30, 2018)
- Leave report entry deadline is July 31, 2018
- Sick Leave Reduction will occur with the August monthly payroll
- Several reports are available to assist with FYE Absence Management:
  - <u>KB-30065</u>: AM Entering Summer FA/AS/LI Leave Reports (Summer 2017 is included in FY2018)
  - <u>KB-20473</u>: AM Reviewing FA/AS/LI Missing Leave Reports
  - <u>KB-31541</u>: AM Negative Allocated Balance Report
  - <u>KB-17670</u>: AM Payout and Payback
  - KB-30503: AM Leave Balance Report



# FA/AS/LI End of Year Reminders

- Personal holiday and floating legal holiday balances must be used by the end of the fiscal year (June 30) for FA/AS/LI employees.
- If not used, the hours are lost and cannot be carried over.
- Policy References:
  - UPS Operational Policy BN2: <u>https://www.wisconsin.edu/ohrwd/download/policies/ops/bn2.pdf</u>
  - HRD KB-53500 (Personal and Legal Holidays): <u>https://kb.wisc.edu/ohr/policies/page.php?id=53500</u>
  - HRD KB-53409 (Vacation)
    <u>https://kb.wisc.edu/ohr/policies/page.php?id=53409</u>



### Absence Event Date Range Entry Change

- Absence event date range will be limited to 31 days on all absence pages
- Absence payouts will be limited to a one-day date range
- Warning/Confirmation will display for takes with > 5 day date range
- Leave entry will not allow multiple takes of the same type on the same date on the UWS Absences Page



### Questions?



# Updating Dependent/Beneficiary Page

- The UWSC Benefits Team has cleaned up the "Relationship to Employee" field in HRS on the Dependent/Beneficiary Information screen for employees.
  - HRS > Main Menu > Benefits > Employee/Dependent Information > Update Dependent/Beneficiary
- When removing coverage, the effective date under the Personal History section should be the effective date of the insurance change, not the actual date of the event.
- The actual date of the event is captured in Benefits Personal Data under the Marital Status section.
  - HRS > Main Menu > Benefits > Employee/Dependent Information > Benefits Personal Data



#### Updating Dep/Ben Page – Marital Change

#### Example – Divorce 9/15/18, Application received 9/25/18

 Update the Marital Status on the Benefits Personal Data page using effective date of divorce

Marital Status				Find   View All	First 🕚 1 of 2	🕑 Last
						+ -
	As of:	09/15/2018	*Marital Status: Divorced	*		

• Add new row with an Effective Date on the Dependent screen as 10/1/18.

Personal History		Find   View All	First 🕚 1 of 2 🕑 Last
*Effective Date	10/01/2018		+ -
*Relationship to Employee	ExSpouse 🔻		
*Dependent Beneficiary Type	Both 🔻		
*Gender	Male 🔻		
*Marital Status	Married V		
	Student		
	Disabled		
	Smoker		

• ADM event with an effective date of 10/1/18, entered on 9/25/18. COBRA Notice is mailed 9/26/2018. The ex-spouse (& any stepchildren) comes off the insurance 10/1/2018.



#### Updating the Dep/Ben screen – Marital Change

Note: If you have the ex-spouse's address, please update the spouse address on the Update Dependent/Beneficiary screen for the COBRA to be sent directly to them.

ame Address Per	sonal Profile	
pendent/Beneficiaries		Find   View All 🛛 First 🕚 1 of 5 🛞 Las
		Person ID
ependent/Beneficiary ID	01 Name	ETF Member ID
Address History		Find   View All First 🕚 1 of 2 🕦 Last
*E	ffective Date 09/15/2018 👸	+ -
Same Address a	s Employee	Address Type Home
Address		
Address	United States	Edit Address
		Personalize   Find   🖓   🔜 First 🛞 1 of 1 🛞 Last
Phone Information		
Phone Information Same As Employee	Phone Type	Telephone Extension Preferred
Phone Information Same As Employee	Phone Type Home	Telephone Extension Preferred
Phone Information Same As Employee Email	Phone Type Home	Telephone Extension Preferred
Phone Information Same As Employee Email Email Type	Phone Type Home V	Telephone Extension Preferred



### Updating Dep/Ben page – Removal of Dependent

#### Example – Divorce with stepchildren

- The stepchildren will come off the employee's insurance the same date as the ex-spouse.
- Add a new row with the Effective Date on the Dependent screen as 10/1/18.
- Change the Relationship to Employee from stepchild to Adult Child.
  - We do not have the option of ex-stepchild. By changing them to Adult Child, this will eliminate the possibility of accidentally adding them back to the employee's insurances in the future.

Personal History		Find   View All	First 🕚 1 of 3 🕚 Last
*Effective Date	10/01/2018		+ -
*Relationship to Employee	Adult Child 🔻	]	
*Dependent Beneficiary Type	None 🔻	]	
*Gender	Female T	]	
*Marital Status	Single 🔻	]	
	Student		
	Disabled		
	Smoker		



#### Updating Dep/Ben page – Death of Dependent

Example – Death of spouse 7/19/2017.

- The deceased spouse is removed end of month of their death. ADM event is created with the effective date of 8/1/17.
- Add a new row with the Effective Date on the Dependent screen as 8/1/17.

BRENDA WILLIAMS	Person ID	
sonal Profile	Find   View All 💿 First 🕚 3 of 3 🕑 Last	
ependent/Beneficiary ID 03	ETF Member ID	
Date of Birth 07/25/1967	Birth Location	
Birth Country	Birth State	
Date of Death 07/19/2017	Riders/Orders exist	
Medicare Entitled Date	Riders/Orders	
Personal History	Find   View All 🛛 First 🕚 1 of 2 🕑 Las	
*Effective Date 08/01/2017	· · · · ·	
*Relationship to Employee ExSpouse	T	
*Dependent Beneficiary Type Both	T	
*Gender Male	T	
*Marital Status Married	T	
Student		
Disabled		
Smoker		

Name Address Personal Profile

### Updating Dep/Ben Page

Note:

- Relationship to Employee changes to ExSpouse.
- Marital Status stays Married.
- Remember to update Benefits Personal Data screen
  - Marital Status for employee is changed to Widowed

The reason we change the Relationship to ExSpouse, is if the employee remarries, they will be able to add the new spouse.

Date of Death 07/19/2017	Riders/Orders exist		
Medicare Entitled Date	Riders/Orders Phone Nu	mbers	
Personal History	Find   View All First 🕚	1 of 2 🕑 Last	
*Effective Date 08/01/2017		+ -	
*Relationship to Employee ExSpouse	Ŧ		
*Dependent Beneficiary Type Both	Ŧ		
*Gender Male	Ŧ		
*Marital Status Married	<b>T</b>		
Student			
Disabled			



### **COBRA Letter Updates**

- Language has been updated for Plan Type 1X (Health), FSA, and Life Plans
- Dynamic text for Retirement and Retirement in Lieu of Layoff will indicate State Group Health and State Group Life will continue through Department of Employee Trust Funds (ETF)
- Service Center phone number changed to (888) 298-0141 in the closing text
- No updates to the third or fourth pages of the letters



### Questions?





### Funding Pages Locked

Budget Funding Data Entry and Direct Retro page lockout begins at 4pm on Friday, May 11, for:

- FY2019 funding load from Compensation Administration Tool (CAT)
- Test Rollover of FY2018 funding to FY2019

Funding Data Entry and Direct Retro pages will be available by 9am on Monday, May 14.

Fiscal Year End landing page: <u>https://uwservice.wisconsin.edu/administration/fye</u>



### CAT & Test Funding Rollover Results

On or before Friday, May 18, institutions will receive Excel files for review:

- CAT to CA load results
- TEST Funding Rollover Errors

June 1, 2018: Deadline to correct FY2018 funding entries to avoid Rollover Errors

Fiscal Year End landing page: <u>https://uwservice.wisconsin.edu/administration/fye</u>



#### Dept / Position Level Funding Effective Date

Salary funding levels review:

- Employees are typically funded through Appointment level funding set up in HRS.
- Department and Position level funding entries are used as back-up funding sources only when Appointment level funding does not exist or does not cover the entire pay period.



### Dept / Position Level Funding Effective Date

	Effective Date in Past Years	Effective Date This Year
Department level funding	July 1	Earliest pay period begin date in the new fiscal year at any UW institution – 6/18/2018
Position level funding	July 1	Earliest pay period begin date in the new fiscal year at any UW institution – 6/18/2018

- Allows *Department* or *Position* level funding to be used if *Appointment* level funding is missing for any portion of the 7A and 7M pay periods.
- Date will change every fiscal year. When manually adding or changing *Department* or *Position* level funding for FY 19, the Effective Date must be 6/18/2018 or later.



### Dept / Position Level Funding Effective Date

Refer to the <u>Funding Entry Guide</u> on the <u>Fiscal Year End landing page</u> to determine correct Effective Dates for *Appointment* level funding entries.

For more information:

- Fiscal Year End landing page <u>https://uwservice.wisconsin.edu/administration/fye</u>
- KB <u>21728</u>, Add or Change Department Level Funding for an Appointing Department
- KB <u>24144</u>, Add or Change Position Level Funding for Employee's Salary Expense
- KB 21872, Salary Funding Levels Assigned During Payroll Processing



#### Questions?





#### TAM – Approver Phone Numbers – Update

A change has been made to how approvers' phone numbers are displayed within Job Opening and Offer approval workflows.

When viewing the approval chain, TAM users can click names to view an approver's contact information, including a **Telephone** number.



![](_page_21_Picture_4.jpeg)

### TAM – Approver Phone Numbers - Update

As originally designed by Oracle, HRS populates the number marked Preferred on the approving employee's *Modify a Person* page.

Phone Information	Personalize	Find   View All   💷   🜆	First 1-3 of 3	🕑 Last
*Phone Type	Telephone	Extension	Preferred	
Home v	715/555-5555			+ -
Mobile	262/555-5555			+ -
Business v	608/555-5555			+ -

- If a personal number is marked as Preferred, the telephone number will no longer display on the approver pop-up.
- Best practice is to have Business/Business Other as Preferred, which will display on the approver pop-up.
- HRS KBs updated to reflect best practice. (Maintain Person Data -Contact Information <u>KB-17784</u>)
- The same logic will be applied to the approver pop-up within the Time & Labor and Absence modules - Coming soon.

![](_page_22_Picture_7.jpeg)

### Questions?

![](_page_23_Picture_1.jpeg)

![](_page_23_Picture_2.jpeg)

# Verification of Employment Reminder

- The UWSC is seeing an increase in the amount of contacts seeking information related to Verifications of Employment (VOE)
- If a third party or an employee contacts your HR office seeking a VOE, please direct them to TheWorkNumber.com.
- The UW System's Employer code is 18032.
- <u>https://uwservice.wisconsin.edu/voe/</u> has all of the information for resolving requests for VOE.
- All requests sent to the UWSC for VOE must include a copy of the information that is available on the Work Number or proof that the information is NOT available on the Work Number website.

\*\*Providing this information will expedite the handling of these requests\*\*

![](_page_24_Picture_7.jpeg)

### Tax Update 2018

- NEW Tax Withholding Rates were implemented in HRS in early February
- New W4's needed?
  - Guidance suggests employees do a "paycheck checkup"
  - IRS Withholding Calculator
    - <u>https://apps.irs.gov/app/withholdingcalculator/</u>
  - Update W4 if applicable
    - <u>https://uwservice.Wisconsin.edu/docs/forms/pay-</u> employee-withholding.pdf
  - View current W4 status:
    - Earning's Statement under Tax Data box
  - A document of the guidelines was included with the slides to share with employees

![](_page_25_Picture_11.jpeg)

### **Check Correction Notification**

- Effective May 14, Check Correction Approvers will receive notification if they have a check correction awaiting approval
- Notification will be sent on the 7<sup>th</sup>, 14<sup>th</sup> and 21<sup>st</sup> day awaiting approval
- Requests will be cancelled on the 22<sup>nd</sup> day
- This follows the MPR notification schedule

![](_page_26_Picture_5.jpeg)

### Questions?

![](_page_27_Picture_1.jpeg)

![](_page_27_Picture_2.jpeg)

#### **PY: Calendar Review**

![](_page_28_Figure_1.jpeg)

![](_page_28_Picture_2.jpeg)

# PD: Upcoming Learning Path Courses

#### • Finance –

- Setting Up Funding
  - May 9 PM (remote)
  - June 4 PM (remote)
- Changing Funding (prerequisite Setting Up Funding)
  - May 10 AM (remote)
  - June 5 PM (remote)
- Direct Retro (remote)
  - June 7 AM (remote)

![](_page_29_Picture_10.jpeg)

### Time and Absence MSS Dashboard

- The Time and Absence Manager Self Service Dashboard is now available.
- Template message to introduce the dashboard to current MSS Supervisors was sent with the slides.
  - Customize for your institution
  - Supervisors can begin using this new dashboard for the 5A approvals
- Please send feedback on the dashboard to the AGs.

![](_page_30_Picture_6.jpeg)

### Questions?

![](_page_31_Picture_1.jpeg)

![](_page_31_Picture_2.jpeg)

#### **Institutional Feedback**

- UW-Stout
- UW-Superior
- UW Colleges
- UW-Extension
- UW-Green Bay
- UW-Parkside
- UW-River Falls
- UW System Administration

![](_page_32_Picture_9.jpeg)