SERVICE CENTER

Affinity Group 2 August 14, 2018

The University of Wisconsin Service Center will

- Serve...the people of the University of Wisconsin System
 - Collaborate...by being supportive and constructive
 - Act with Integrity...always and in all matters

Agenda

- BN: ETF Prior Service & Benefits Inquiry WRS Lump Sum Rate Wellness Incentive – Taxable Income
- HR: RBK/Encumbrance/C-Basis Pay Plan C-Basis Rate Review
- PY: Missed Payroll Requests Workflow for Additional Pay Punch Hourly Integrated Timesheet (PHITs) Tip Craftworker Weekend Differential
- AG: WisclT Support Procedure Change
 Upcoming Training
 Calendar Review
 Institutional Feedback



ETF Prior Service and Benefit Inquiry

- ETF has enhanced the WRS Previous Service and Benefit Inquiry Screen
- Retirement Annuity Information (next slide):
 - Added 'Annuity' check box to indicate the person is receiving an annuity, provides a link to ET-2319
 - Zeroes out all prior WRS creditable service
- HRS Job Data > UW Benefits tab (New Hire Hold process)
 - Previous WRS Local and State Service = 0
 - Benefits Service Date = New Hire Date
 - WRS Before July 1, 2011 = No or Yes
 - Rehired Annuitant = Retire Pre/Post 7/2/2013





Message: No state service or local service.



Lump Sum (Separation or Retirement) Benefit Information

Taken Lump Sum Benefit:

Creditable Service					
Category	Pre-2000	Post-1999	Total		
10	0.00	0.00	0.00		
		Receiving an Annuity resets your service to 0			

For more information, contact: Employer Communications Center, or phone (608) 266-3285 - toll free (877) 533-5020

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ETF Prior Service and Benefit Inquiry

- Lump Sum (Separation or Retirement) Benefit Information
 - Indicates the person took a Lump Sum Distribution for any reason
 - Zeroes out all prior WRS Creditable service
 - HRS Job Data>UW Benefits tab
 - Previous WRS Local and State Service = 0
 - Benefits Service Date = New Hire Date
 - WRS Before July 1, 2011 = NO
 - Rehired Annuitant = NO





Retirement Annuity Information

Annuity:

Lump Sum (Separation or Retirement) Benefit Information

Taken Lump Sum Benefit: 🗹

Lump Sum Benefit Effective Date: 12/01/2017

Minhoum Break in Service Ends: 05/10/2017

*Minimum break in service date is based on WRS information on file as of the date this screen is accessed. Employers remain responsible for verifying with employees that the break in

Creditable Service) N		
Category	Pre-2000	Post-1999	Total
00	0.00	0.00	0.00
30	0.00	0.00	0.00
	Taking a Lump Sum for a	any reason resets your service to 0	

For more information, contact: Employer Communications Center, or phone (608) 266-3285 - toll free (877) 533-5020



WRS Lump Sum Rate

- The WRS Lump Sum rate is used to calculate hours worked when the employee does not have an hourly rate on Job Data.
- Every year the rate is re-evaluated and updated based on the average hourly rate of Academic Staff employees on the October monthly payroll.
- Effective 7/1/2018, the WRS Lump Sum rate has changed from \$28.81 to \$29.17.



Wellness Incentive – Taxable Income



The \$150 Well Wisconsin Incentive is a fringe benefit; therefore, it is considered taxable income. The Department of Employee Trust Funds (ETF) sends reports to the UW twice a year to notify us of employees who have received the incentive.

The payrolls that employees will be taxed on are as follows:

August Report –

- Biweekly (8B): August 30th
- Monthly (8M): August 31st

November Report –

- Biweekly (11B): December 6th
- Monthly (11M): November 30th

A report of employees who will be taxed as well as an email template to assist institutions with employee communications will be provided.

Questions should be directed to StayWell at <u>wellwisconsin@staywell.com</u> or to the health plan carriers (some health plan carriers offer incentive programs in addition to the \$150 Well Wisconsin Incentive). The report will have a code that indicates the incentive source – StayWell or health plan carrier.

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Questions?





Weekend of August 24-26

- UW Service Center will insert job rows in HRS with the effective date equal to the begin date of each institution's academic year for C-basis staff for the following:
 - Return from Short Work Break (RBK)
 - C-Basis Encumbrance
 - C-Basis: 1st Round of Merit and Chancellor's Discretionary Increases will load
 - C-Basis: All other non-Merit or non-Chancellor's Discretionary Increases will also load



C-Basis Rate Review

Week of August 27

- UW Service Center will provide HR and Budget Directors a report of C-basis rates that loaded from the CAT
 - Includes list of all C-basis rates that were loaded
 - Includes list of increases not loaded (ex. position number mismatches, future transfers, rehires)

August 31 to September 14 – institution review period

- Institutions process their own corrections or submit corrections to the UW Service Center
- C-Basis terminations after start date of academic year-UW Service Center will manually enter rate increases for these employees (institutions should monitor and verify)



Questions?





Missed Payroll Requests

- MPR payments will be verified in HRS by the Service Center before being processed
 - Options:
 - Compensation in Job Data
 - Lump payment in Additional Pay
 - If lump payment is used, the Additional Pay Goal Balance will be updated at the Service Center after the MPR is processed



Workflow for Additional Pay

- Our next Workflow for Additional Pay Point of Contact call will be Monday, August 27, 1:00-2:00 pm
- Agenda will include reviewing the workflow process
- In addition to the campus point of contact, feel free to invite others who may benefit from this overview



Workflow for Additional Pay Readiness

- Readiness Checklist for WfAP
- Please review to help prepare for implementation in October
- Add'l Pay Approvers:
 - Level 1 Approvers (Reports To and/or UW Approver/Backup)
 - Level 2 Approvers (minimum of two required)
 - Level 3+ Approvers (if applicable)
- Approver Maintenance Page:
 - Identify table maintainers (minimum of two recommended)
 - Completed training (offered 8/16-8/28)
 - Setup approvers on the Approver Maintenance Page
- Mass Upload:
 - Identify uploaders (minimum of two recommended)
 - Enroll all uploaders in training (offered via elearning date TBD)
 - All uploaders complete training



WfAP Readiness Cont'd

- Add'l Pay Enterers:
 - Identify enterers
 - Enroll all enterers in training (offered 9/10-10/5)
 - All enterers complete training
- Approvers
 - Communicate changes to process (documentation under development)
 - Provide access to resources (mid- to late-September availability)
- Reports (under development)
 - Provide feedback on the Insufficient Approvers Report (Level 1)
 - If you do need to add approvers (as a result of the report), follow-up accordingly



Time and Labor – Craftworker Weekend Differential

- Effective 8/19/2018 Craftworkers will be eligible to earn Weekend Differential of \$0.60/hour for hours worked between 12:01am Saturday-11:59pm Sunday.
- The configuration necessary to support automatic generation of Weekend Differential for this population will be put into HRS as part of the 8/26/2018 bundle.



Punch Hourly Integrated Timesheet Tip

- Upon implementation of the new Punch Hourly Integrated Timesheet, these timesheet users began entering their leave takes directly through the new timesheet.
- As part of this transition, absence eligible punch hourly employees have the same entry requirement for absences as they do for time entry (by 11:59pm on the Monday following the end of the pay period).
- If an employee does not enter their time and/or absence takes by that time, they should contact their Supervisor or Payroll Coordinator to make the entries on their behalf.



Questions?





AG Support Procedure Change

- WiscIT resolution will be shared among all AG generalists
 - Introducing our team of generalists:

Ben Brikowski	Paula Falk	Cheryl Hauser
Mitchell Sabez	Tom Sanders	Rocky Thompson

- Mai Xiong
- New procedure more evenly distributes WiscIT workload providing a quicker response time overall
- Contact your Affinity Group through proper channels

All AG Phone:	(888) 298-0141	(608) 262-0600	
Email:	ag1@uwsa.edu	ag2@uwsa.edu	ag3@uwsa.edu

- Refrain from contacting generalists and Tier 3 directly
- Support Rep team creates tickets saving time for generalists and Tier 3 to focus on resolutions, not WiscIT creation
- Escalation procedures are in place to handle urgent WiscITs



Upcoming Learning Path Courses - Finance

- Setting Up Funding (remote)
 - Sept 12 AM
 - Nov 6 AM
- Changing Funding (remote)
 - Sept 13 AM
 - Nov 7 AM
- Direct Retro (remote)
 - Nov 8 AM



Upcoming Learning Path Courses – BN & HR

- Benefits classes at the Service Center
 - WRS Eligibility Aug 29
 - Benefit Eligibility and New Hire Hold Aug 29
 - Event Maintenance Aug 30
 - Enrollments Sept 11
 - Deductions Sept 11
- HR classes at the Service Center
 - Introduction to Hiring Aug 14
 - Updates: Person, Position, Job Aug 14
 - Rehires, Transfers, Multiple Jobs Aug 15



PY Calendar Review



