#### Institution Administrator Call

September 2, 2021



## Agenda

- Follow Up: Mandatory Employee Training
- New HRS Administrator Fluid Home Page
- Single Payroll Retro Pay Considerations
- Direct Deposit Out of Band Verification
- Telework Form Workflow Update
- Annual Benefits Enrollment (ABE)
- 403(b) Program Enhancements Notifications
- Campus Collaboration & Discussion



#### Mandatory Employee Training - Title IX Course

#### Follow up questions from August 19 call:

- Will the new sexual harassment course notifications create new rows in HRS for those that were incomplete before it went offline?
  - Existing rows in HRS will be updated with the new notification dates of 8/24/2021 will be in HRS for those employees that were within the 30-day notification window prior to the course ending. All other employees will continue to have their original notification date on record.
- If employees were notified but did not complete Title IX training and have not hit the three-year mark, will they get another notification?
  - No. The notification sent to employees who were marked as Incomplete and did not have the full 30 days to complete the course.
- Will the previous course assignment still have a running count of incomplete days in the report?
  - A new 30-day window will begin for those employees who had their notification date updated to 8/24/2021. All other employees will continue to have their original notification date on record.



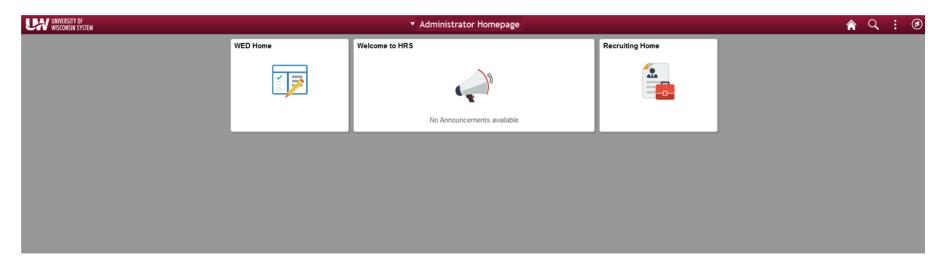
#### Mandatory Employee Training - Title IX Course

- How can we identify these employees on the report?
  - The report shows Notification Date, and anyone with a notification date of 8/24/2021 received the notification. If employees have a notification date older than 8/24/2021 and are not marked complete, they did not receive a notification through this process.
- Is there a new course in HRS for the new Title IX course?
  - No, while there is new Title IX course content in Canvas there was no new course created in HRS
- Are there plans to remove the prior courses from the report when new versions of courses are released?
  - There are no plans, at this time, to remove the old courses since the information may still be needed



#### New HRS Administrator Home Page

• Starting Monday, September 6, users will see a new Home Page when logging in to HRS



- Navigation within HRS will continue to use the compass in the upper right-hand corner
  - To navigate to Employee Self Service or Manager Self Service, click the drop-down arrow next to Administrator Homepage menu located at the center of the header
- WED Home and Recruiting Home tiles will only appear for those who have the security roles for those pages
- The new Announcement tile is only visible to HRS Administrators and will be used by Shared Services in the future to share important information



#### New HRS Administrator Home Page

- The Funding Pagelet will no longer be available on the HRS Home Page. To identify funding errors during the payroll processing week, the following tools can be used:
  - WED Report: UW\_FI\_FUNDING\_EDIT
  - HRS Query: UW\_FI\_FUND\_EDT
    - KB24497 Viewing Funding Edit Errors in HRS
- A communication will be sent to employees who will see the new Administrator Home Page on September 2, 2021



## Single Payroll - Retro Pay Considerations

- Retro pay for FAASLI employees who transitioned to a new pay group as part of the transition to biweekly payroll should calculate properly, but the pay prior to 7/18/21 will not load to the employee's next check
- A payline must be requested for any retro amounts owed to the EE for periods prior to 7/18/21
  - Uncheck OK to Pay on the pre-7/18 retro pay and submit the payline request
  - Payline request can be submitted prior to the Monday night retro pay load as these amounts will not load automatically
  - Post-7/18 retro pay should load automatically as expected and a payline request should not be needed



## Direct Deposit Out of Band Verification

- The UW System is seeing an uptick in fraudulent payroll activity
- The individuals are posing as employees requesting to change bank accounts for the next payroll
- Reminder:
  - Campuses are responsible for completing a secondary verification on direct deposit forms
  - HRS Change Requests of Bank and Contact Information for Employees | UW Policies (wisconsin.edu)
- Self-Service changes are encouraged whenever possible for campuses with this option enabled



# Telework Form Workflow Update

- Effective September 6, the Telework Form will now route to a Level 2 approver for any employee who has indicated they will be working outside of Wisconsin
  - Working outside of Wisconsin is identified by the state listed in the address chosen as the designated workplace
  - Level 2 approvers have been identified by each campus Vice Chancellor or Vice President of each institution
  - If you have not submitted your Level 2 approvers, an employee will not be able to submit their Telework Form if they are expecting to work outside of Wisconsin
- If a Telework Form has already been submitted and approved for an employee who works outside of Wisconsin, a new form is not required



#### **Questions?**





# HRS Outages for ABE Processing

- No HRS Entry:
  - Open Enrollment Opening Weekend
    - September 24, starting at 4:30pm through September 25
  - Open Enrollment Closing Weekend
    - October 22, starting at 7:00pm through October 23
- A communication will be sent out when the process has completed and the system is available for institutional use



# ABE Reminder – Security Compliance

• Employees who have HRS access are required to complete a security awareness test at hire and again annually

 If an account becomes locked, employees will not be able to use ABE Self-Service until the test is passed and their account is unlocked



# ABE Administrator Landing Page

- Annual Benefits Enrollment (ABE) Administrator Landing page has been updated for 2022 and will continually be updated as more information is available
  - <u>uwservice.wisconsin.edu/administration/abe</u>



## Institution Preparation for ABE

- Remember to complete all events found in the following WEDs and Reports by September 24 for ABE processing:
  - New Hire Hold WED
  - MSC Event Evaluation Report
  - BAS Open Action Required WED
- Employees are unable to access their self-service enrollment when these reports are not worked prior to open enrollment
- Contact <u>serviceoperations@uwss.wisconsin.edu</u> with questions or concerns



#### Initial Communication for ABE

- On September 10, institutions will receive an email template about the upcoming ABE period to distribute to employees. A spreadsheet of recipients and email addresses will be included.
- The intent of the email is to notify employees of ABE dates and let them know they will receive emails from UWSystemHR email address
- Email can be customized to include campus contact information
- Please distribute by **September 15**, ahead of the ABE Alert email being sent to employees from the UWSystemHR address
- Employees on leave of absence and layoff will receive a letter about ABE via US Mail



## 403(b) Program Enhancements Notifications

#### **September Employee Communications**

- 9/10/2021 Email to All Employees to inform of program updates
- 9/17/2021 Town Hall (discuss upcoming options during ABE, take questions)
- 9/20/2021 TIAA will mail a provider-neutral brochure with both Fidelity and TIAA information to T. Rowe Price, Lincoln, and Ameriprise participants. Later in September, Fidelity and TIAA will each mail to their own participants.
- 9/27/2021 Email to Current Participants from UW System

#### **September Employer Communications**

• 9/20/2021 – ABE Training on upcoming changes

For more information: <a href="https://www.wisconsin.edu/ohrwd/benefits/tsa-changes">www.wisconsin.edu/ohrwd/benefits/tsa-changes</a>



# 403(b) Program Enhancements Asset Mapping & Contribution Elections

#### **Asset Mapping**

- T. Rowe Price participants' assets will be mapped to either TIAA or Fidelity, depending on their contribution election during open enrollment and through December 10 (with the Salary Reduction Agreement)
- Participants with Ameriprise and Lincoln can select a new provider TIAA or Fidelity for their future *contributions*; however, their account balances will *remain* with their current recordkeeper unless they choose to transfer

If T. Rowe Price, Ameriprise, and Lincoln participants do not make a new contribution election during open enrollment or with a Salary Reduction Agreement after ABE, they will be defaulted to TIAA for their future contributions (and account balances for T. Rowe Price)

- TIAA participants will remain with TIAA (unless they elect to change to Fidelity)
- Fidelity participants will remain with Fidelity (unless they elect to change to TIAA)



# 403(b) Program Enhancements Investment Options

Beginning November 1, 2021, employees will be able to visit their new recordkeeper – TIAA or Fidelity – to select funds from the 18 best-in-class fund options or self-guided brokerage window

For more information: <a href="https://www.wisconsin.edu/ohrwd/benefits/tsa-changes">www.wisconsin.edu/ohrwd/benefits/tsa-changes</a>



#### Campus Collaboration & Discussion

 For discussion topics email <u>uwss-svc.CampusCallSlides@uwss.wisconsin.edu</u>



#### **Questions?**



